

Consumer Protection Complaint Form

Tom Miller
Consumer Protection Division
Attorney General of Iowa
Hoover State Office Building
1300 E. Walnut, Des Moines, Iowa 50319
515-281-5926
E-mail: consumer@ag.state.ia.us

Instructions. To help us handle your complaint:

1. Please print or type. Answer all questions fully and correctly.
2. Include photocopies of any documents that may relate to your complaint claim (contracts, advertisements, correspondence, proof of payment, etc.)
3. Return the information to the Consumer Protection Division (address above)

PLEASE NOTE IMPORTANT OPEN RECORDS INFORMATION
ON THE SECOND PAGE OF THIS FORM.

YOUR NAME AND ADDRESS:

Name

Address

City _____ State _____ Zip _____

Home Phone Number _____

Work Phone Number _____

Your Age _____

NAME OF BUSINESS OR PERSON THE COMPLAINT IS AGAINST:

Name

Address

City _____ State _____ Zip _____

Phone Number _____ Fax Number _____

For motor vehicle complaints, list the Vehicle Identification# (VIN) _____

Product or service
involved: _____

Product new or used? _____

Date of purchase or contract: _____

Amount of purchase or contract: _____

Actual amount paid: _____

How did you pay? (check, credit card, etc.): _____

Have you contacted the business or person? _____ No _____ Yes

Please explain in the summary

Have you contacted an attorney? _____ No _____ Yes

When: _____

Name of attorney
contacted: _____

What do you think should be done to resolve your complaint fairly? _____

Summary of Your Complaint. Please download this complaint form and return by mail to the above address. Please print or type. Use additional paper if necessary.

I understand that the Attorney Generals Office is not my private attorney but represents the public in enforcing laws designed to protect consumers from misleading or unlawful business practices. I also understand I may contact a private attorney for legal advice.

Please sign here.

Signature _____ Date _____

Note: Complaints are Open Records Under Iowa law, complaint forms or letters are "open records." The public has the right to review or obtain copies of open records. Also, copies of complaints are routinely sent to the person or business the complaint is directed against.

Please call or write the Consumer Protection Division if you have questions about the open records law.